



UK KIDNEY WEEK

Type of Event

UK Kidney Week is the UK's largest conference for the professional kidney community.

The three-day event provides an exceptional opportunity for all kidney professionals to engage with colleagues, network with experts, and explore the latest research and technological innovations that will shape the future of kidney-related healthcare.

The conference included plenary sessions with keynote speakers and a further nine parallel sessions as well as a large exhibition and a poster hall. A welcome reception with a local Welsh Male Voice Choir was held on the first evening and a conference dinner with entertainment from a local band was held on the second evening.

Event Set Up

Being able to section off the main auditorium for smaller sessions was useful and the four main meeting rooms were split down into smaller sections, giving lots of flexibility. The four main meeting rooms being all on one level made wayfinding and directions very easy for delegates and there was ample room across the venue to house a creche, speaker preview, a prayer room, committee meetings and back of house facilities for the events team and suppliers.

The venue worked really well for branding opportunities with the screen in the foyer an added bonus and the customised lighting throughout another plus.



"ICC Wales is a beautiful venue with excellent facilities, but what really sets it apart are the people who work there, from the sales team to the staff on the ground running our event behind the scenes, and a special mention to Danny, our Event Manager, who was a dream to work with, addressing concerns and challenges with such a calm manner and ensuring that everything ran smoothly."

Caitlin Sewell

Marketing & Communications Lead,
UK Kidney Association





Number of Delegates and Exhibitors

1,316 attendees

Meeting Spaces Used

Entire Convention Centre

Food and Beverage

The event's catering requirements included a welcome drinks reception, speakers' dinner, club reception, drinks reception and formal Gala Dinner as well as buffet lunches and tea and coffee stations.

We liked the water refill stations with reusable bottles and the sustainable approach to catering, with local produce. Dietary requirements were well catered for, including for those with severe allergies.

Crew catering was provided separately over an extended period to give all staff members chance to eat in peace. The tea and coffee station in the speaker preview room was a hit, with the AV staff and speakers alike!

Event Solutions

A minor challenge with the display screens was rectified quickly by the on-site team and an issue with the posters needing to be moved to make space for the gala dinner was handled and turned around very quickly. Our Event Manager, Danny, was a dream to work with, addressing concerns and challenges with such a calm manner and ensuring that everything ran smoothly.

Venue Selection

ICC Wales was selected for a variety of reasons: as a new location for UKKW, and bringing in the Welsh members of the kidney community; for its excellent layout and facilities offering ample space; the very welcoming and helpful team; and it was within budget.

"ICC Wales is a fantastic venue with lovely sustainability touches and surrounded by beautiful trees – please can we have Kidney Week here again soon? "

Event Delegate

"We were delighted to host this event and witness the success in terms of attendee numbers and feedback. As a result, we have secured the next Wales / South rotation at ICC Wales for 2027 and we are also working with the UK Kidney team to extend this success by bidding to deliver an international event at ICC Wales to showcase the great work in the area with fantastic support from regional and UK organisations."

Gemma Savage
Association Sales Manager, ICC Wales

Accommodation

Accommodation was booked on a contract basis for event staff, key speakers and delegates who had purchased a ticket with accommodation included. It was also reserved on an allocation basis for delegates to book their own accommodation.

Hotels used were Celtic Manor Resort, Manor House, Tŷ Magor, Coldra Court, Mercure Newport, and Holiday Inn Newport, recommended by ICC Wales and arranged through BCD Meetings & Events.