



### **Can you send me an email with all of the information about my party night?**

You will find all the information available on this page. Your itinerary can be [viewed here](#). Should you have any additional questions, please do not hesitate to contact us by emailing [boxoffice@iccwales.com](mailto:boxoffice@iccwales.com).

### **What are your payment terms?**

A deposit will be required at the time of booking. Please note that all deposits are non-refundable and non-transferable.

### **How do I inform you of dietary requirements?**

Please let us know of any dietary requirements at the time of booking. Alternatively, you can add these on to your reservation using the 'Manage my Booking' function on our website.

### **What is the dress code?**

Dress to impress! Guests are required to wear smart casual clothing. Smart denim is allowed, but ripped denim, shorts, sports trainers, flip flops, Baseball hats rugby or football shirts and tracksuits are not permitted.

### **Will we have our own table?**

All parties will be joined to create tables of up to 10 guests.

### **Where will my table be located?**

**Platinum:** Be right in the heart of the action, where you can feel the energy and truly become part of the evening's magic. This tier offers the ultimate party experience with the very best seats in the house.

**Silver:** Our Silver tier offers our standard seating at an amazing price, giving you a great view of the festivities and all the essentials for an amazing night.

### **What time can we arrive on the night?**

#### **YOUR ITINERARY**

**7.00pm:** Arrive for cocktail reception and enjoy our fantastic interactive performers.

**7.45pm:** Let the party begin with the sound of DJ Sam Tweaks.

**8pm:** Time to dine! Enjoy an unlimited choice of delicious cuisine from our Gourmet Street Food stalls.

**9.45pm:** Live music from The Brotherhood to take you through to midnight.

**Midnight:** Countdown to midnight. Welcome in the New Year with an explosion of colour and a live link to London. Enjoy a flavourful, slow-cooked hog roast that's sure to impress and cure your midnight munchies.

**12.15am:** DJ Kimberly Wyatt performs an electric set to help you dance into 2025 in style.

**1.30am:** Carriages.

### **Is there an age limit for entry?**

This event is open to adults aged 18 years and over. Children under 18 years of age are not permitted to attend.

### **Where can I park when I arrive?**

Car parking is available at ICC Wales, including overnight parking (charges apply). Taxis can drop off outside the main entrance to ICC Wales and can also be requested with our team on the evening, all bookings are subject to availability.

### **Can we visit the Celtic Manor Resort on the night?**

Our Resort Hotel is open to members and hotel residents only.

### **Can I bring my own drinks?**

It is not permitted to bring your own food or drinks to the event. Anything found will be removed and handed back to you at the end of the night.

### **Can I pre-order drinks?**

Pre-orders will be available to add on from 1st October using 'Manage my Booking.'

### **I don't drink. Will there be non-alcoholic options available?**

Yes, we will provide a selection of non-alcoholic alternatives.

**Will there be somewhere to leave my coat?**

There will be a complimentary cloakroom available for all guests on the night. Please remember to collect your belongings before you depart.

**How do I add more people to my party?**

Please do this through the 'Manage my Booking' tool on our website. You will only be able to add guests if there is availability.

**How do I reduce the number of people in my party?**

Please contact us by emailing [boxoffice@iccwales.com](mailto:boxoffice@iccwales.com) to reduce the numbers within your party. Please note that all deposits are non-refundable and non-transferable.

